Introduction To Dementia Care Culture –
How Families Cope With Dementia & The Bald Chicken Theory

Webinar

Live Staff Training   1 Hour
Family Caregivers & General Public   1 Hour

Program Description –
This program looks at: Who families are, Where they are coming from, How they got here, How they feel and why; in order to understand their care style so we can use the best approach to deliver patient centered care. We will look at the critical role all employees play and how they impact the transition of both patient and family into your community or business.

Objectives –
- Learn to stand in the families shoes and walk their path to bring clarity and ease to care deliver.
- Understanding your role and family’s perception of it.
- Building community through core family values which align with your resident.
- Learn to use the Bald Chicken Theory to help families, friends, and co-workers reduce fears and understand and engage the disease from a different perspective.
- Review “Your Memory Chip™” tool
- Define “Freeze Framing” and how it distracts us from being patient centered.