Creating A New Dementia Care Culture-
With A Family Friendly Environment

Webinar

Live Staff Training  1 Hour
Family Caregivers & General Public  1 Hour

Program Description –
This program was designed to help staff and family understand basic quality of life issues as we look at it through a patient centered lens. Learn how people impact one another by what they choose to do or choose not do, and how and why people react differently to situations. Walk away understanding how the “Family By Choice™” model can help you deliver patient centered care and why it is important.

Objectives –
- Define the 3 Key Factors in a Family Friendly Equation (FFE).
- Review the benefits and pitfalls of our choices.
- Identify the critical forgotten 4th Key which is the foundation of the Family by Choice program.
- Breakdown the FFE equation and explore real life situations, their impact, and their outcomes.